



Stonekor

6450 Joe Frank Harris Parkway, Adairsville, GA 30103

Phone: 770-773-3875 Fax: 770-773-9903

e-mail: customerservice@stonekor.com www.stonekor.com

**WARRANTY CLAIM FORM (Please include supporting documents)**

Stonekor Use Only

Date: \_\_\_\_\_ Warranty Claim No. \_\_\_\_\_

(Please Print or Type)

**CONTACT INFORMATION**

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Business Phone: \_\_\_\_\_ Business Fax: \_\_\_\_\_

Name of Accounting contact: \_\_\_\_\_ Email: \_\_\_\_\_

Name of Technical contact: \_\_\_\_\_ Email: \_\_\_\_\_

**CUSTOMER MACHINE INFORMATION**

Model Number: \_\_\_\_\_ Machine Serial Number: \_\_\_\_\_ Engine Serial Number: \_\_\_\_\_

Gearbox Serial Number: \_\_\_\_\_

Date Purchased (please attach proof of purchase (invoice)): \_\_\_\_\_

**DESCRIPTION OF PROBLEM**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**REQUESTING WARRANTY PRE-APPROVAL?**

Yes

No

I hereby certify that the above information is true and accurate.

Name: \_\_\_\_\_ Authorized Signature: \_\_\_\_\_

Email: \_\_\_\_\_ Title: \_\_\_\_\_

**STONEKOR USE ONLY**

Warranty Claim Approved?  Yes  No Authorization: \_\_\_\_\_

Reason \_\_\_\_\_

Authorized Service Center Referral?  Yes  No Service Center: \_\_\_\_\_

Return Goods Authorization Issued?  Yes  No RGA Number: \_\_\_\_\_

STONEKOR's sole obligation under its warranty is limited to repairing or replacing, at its option, any part or parts it deems defective during the applicable warranty period. Such replacement parts will be furnished to the original owner through STONEKOR or an authorized STONEKOR distributor, FOB the factory (Georgia). Such replacement parts, including applicable transportation charges, will be invoiced to the owner and must be paid in full in advance. The owner shall return defective parts to STONEKOR or an authorized STONEKOR service center as directed by STONEKOR. ONLY when the original part is returned within 14 days from an approved RGA and is found to be defective, the owner will be credited for the covered applicable warranty expenses.